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| **Profile** : .NET / Functional Analyst / Business Analyst **Years of ICT experience** : 13**Name** : Claes**First name** : John**Date of birth** : 30/03/1981 |

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| 1. **Summary**
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John is a polyvalent person with a history of working on a variety of projects requiring a natural skill for adaptation and a high learning capability. John is a professional and social person who can work within (or lead) a development team as well as on his own. He is both open to learn from others and to share his knowledge.

New challenges and customer satisfaction are also major motivators for him.

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| 1. **Education and training**
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* Bachelor Applied computer science (Hoge School Antwerpen, 2004)

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| 1. **Skills**
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* .NET Framework 1.0 – 4.5
	+ C# / VB
	+ Web Services (WCF, Web API),
	+ ASPX and ASP.Net
	+ Mobile applications
	+ Knockout, Bootstrap, AngularJs
* VB 5.0, VB 6.0
* Databases:
	+ MS SQL 2000, 2005, 2008
	+ Oracle
* System Analysis: UML en Merode
* Active Directory (users, groups, GPO)
* Cisco Networking (CCNA course – semester 1 through 4)

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| 1. **Languages**
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|  | **Understanding**  | **Speaking** | **Writing** |
| **Dutch** | Native | Native | Native |
| **English** | Good | Good | Good |
| **French** | Good | Good | Good |

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| 1. **Professional experiences**
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**NVO-Ans** (07/2015 – 03/2018)

**Habil +**

application to process the habilitation, both for companies and individuals.

**Lead**

Analyst - Scrum Master - Technical Lead - Developer

**Tasks & Accomplishments:**

* Took over the Project Manager after the project was 1.5 years old and no progress was issued
* With use of scrum we advanced and regained trust from the client
* Application is in Final Release Test State
* Release 1/3/2018
* Security is biggest concern

**Technical Environment:**

* .Net 4.5 C#
* WebServices (Wcf and Web API)
* Angular JS
* Bootstrap
* Ms SQL
* FedIct Services (eId, KBO, RR)

**ALV** (11/2014 – 06/2015)

**Kwatra**

Quality tracking

**ZRP**

suckler cows premium regulations

**MLV**

European milk delivery

**.Net consultant**

Technical analyst for MLV

Developer Kwatra and ZRP

Code reviews Kwatra, MLV, ZRP

**Tasks & Accomplishments:**

* MLV

**Technical Environment:**

* .Net 4.5 C#
* ASP.Net MVC 4, Knockout
* DevArt
* Oracle

**NVSM** (08/2014 – 11/2014)

**EMUT**

your personal file known by the socialist mutualities

**Facet**

Efficient management of questions and complaints

**Consultant**

Team-Lead + Development + Testing + Code review

**Tasks & Accomplishments:**

* Team building
* Scrum mastering by the team

**Technical Environment:**

* .Net 4.5 C#
* Asp.Net MVC 4
* JQuery
* KnockoutJs
* Bootstrap
* Linq

**Securex** (12/2013 – 08/2014)

**Advies**

Full Securex application

**EasyPass**

Application for TimeSheets

**Consultant : analyst programmer .Net / application engineer**

Analyst for EasyPass

Developer for Advies and EasyPass

**Tasks & Accomplishments:**

* Advies : Add ASR Zima 005 scenario to the existing application
* Advies : Add IPA scenario to the existing application
* EasyPass: POC componentOne
* EasyPass: Template creation
* EasyPass: Instance creation of template

**Technical Environment:**

* .Net 4.5 C#
* Asp.Net MVC 4
* JQuery
* KnockoutJs
* Bootstrap
* Linq

**Telelinq** (10/2011 – 10/2013)

**CRM**

Internal Created CRM package for the whole group

**Service Generator**

Automatic generation of Tickets and interventions using BA –Templates

**API**

Applying or helping to apply API of Telephony API’s

**MobiCrm 8**

Mobile application for Windows Phone 8 to be used by engineers on the road.

**Analyst programmer .Net/ Application engineer**

Customer care for CRM Package

Analysts and developer for MobiCrm 8 / Service Generator

Programmer or point of contact for Technical aid when using telephony API’s

**Tasks & Accomplishments:**

* MobiCrm 8 Live
* Service generator live
* Multiple Clients helped to change to newer version of telephony server and API

**Technical Environment:**

* .Net 4.0 C#, VB
* EF, WCF, Linq, Silverlight
* SQL 2008
* Windows Phone 8 SDK

**HeadBird** (01/2011 – 10/2011)

**Rails**

Application for Cobelfret Logistics Railroad

**Analyst programmer .Net**

**Tasks & Accomplishments:**

* Create Analyses (AsIs to technical Analyses)
* Create Framework

**Technical Environment:**

* .Net 4 C#
* EF
* WCF
* Linq
* MS SQL 2008

**Acerta** (01/2010 – 01/2011)

**FinInfo : Financial information**

Application for communication with the clients for financial information

**ASR : Aangifte Sociaal Risico**

Application for declaration of a social risk

**BUTAS : Bestand Uitwisseling Tussen Acerta en Smalls**

File Exchange between acerta en Smalls for check employer-Employee connection

**TMS : Task management System**

Managing Tasks of the Team and showing the current / New tasks

**Consultant : Technical analyst / Programmer**

**Technical Environment:**

* .Net 3.5-3.5 c#
* OIG (Communication with Mainframe)
* MQ Series
* FTP
SQL 2005
* Xslt

**Logsys NV** (10/2008 – 12/2009)

**LGS solution**

Building Application for the main client

**Alfons**

Active application for the main client

**Analyst Programmer**

Creating analyses from Alfons (Asis) to the new .Net application (LGS)

**Tasks & Accomplishments:**

* Create analyses
* Help when needed in care in Alfons
* Communication of analyses with Bulgarian Developer team

**Technical environment:**

* .Net 3.0-3.5 c#
* Oracle
* MS Access and VBA

**Optizen** (03/2005 – 10/2008)

**Project Asyn :**

Administrative Package for Syntra

**Project Encoder :**

Export package for multiple Clients

**Project Decoder :**

Import package for multiple clients

**Role : Analyst Programmer, Customer Care**

Analyst programmer for the new clients and new project.

Customer care when no project was running, or customer Care assistance was needed

**Tasks & Accomplishments:**

* Full stack Analyst from business to technical analyses
* Development

**Technical Environment:**

* .Net 1.0 – 2.0 c#
* Fat Client with ASP.Net pages included
* MS SQL 2000-2005